

MODIFYING WINDOWS USER ACCOUNT CONTROL (UAC)

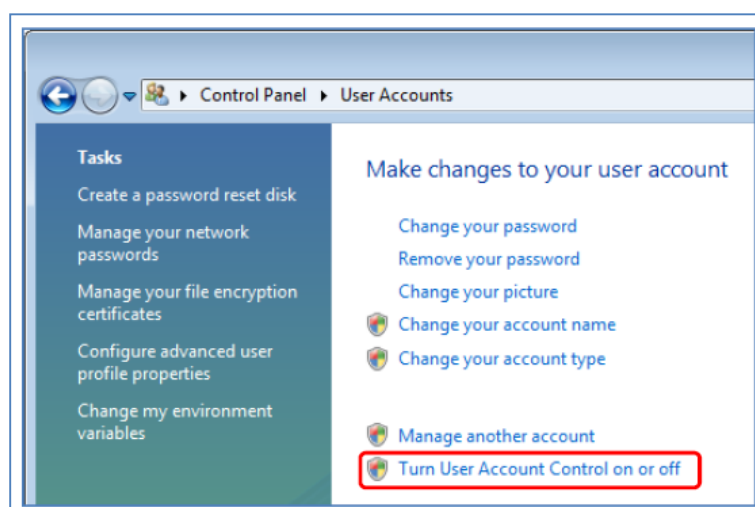
This document details the steps needed to modify your **User Account Control (UAC)** for the following Windows operating systems:

- **Windows Vista**
- **Windows 7**

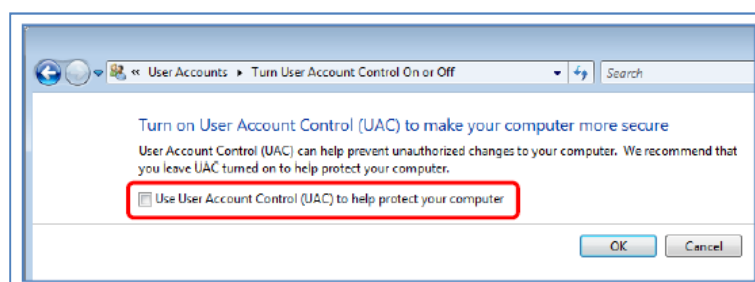
USING WINDOWS VISTA

If your PC is using Microsoft Vista, in order for us to connect into your PC, you need to have the **User Account Control (UAC)** disabled.

1. Click on **Start – (Settings) – Control Panel – User Accounts**.
2. Click on **Turn User Account Control on or off**.



NB: If the next screen displays a similar image to the one below with the tick box unchecked, then your UAC is disabled and no further action needs to be taken.



NB: If the screen turns white and it asks to Continue, then your UAC is enabled and needs to be disabled. Click **Continue**.

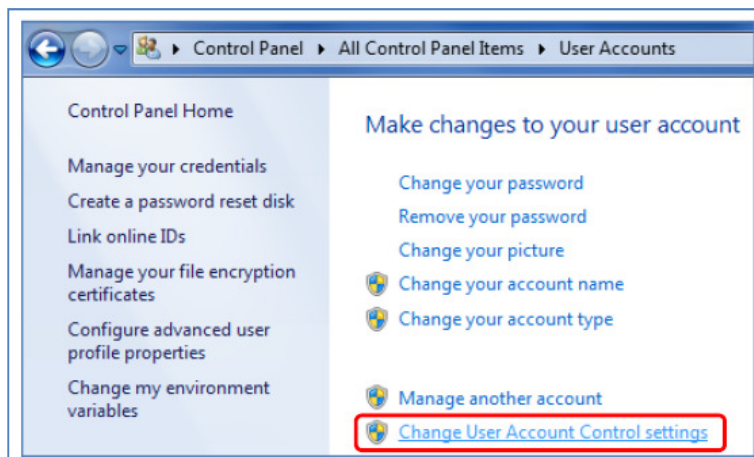
3. Uncheck (disable) the **Use User Account Control (UAC)** option and click **OK**. This will ask you to restart your PC.
4. Restart your PC for these changes to take effect. Perform this task on all PC's that are to connect to TM2 Hosted.

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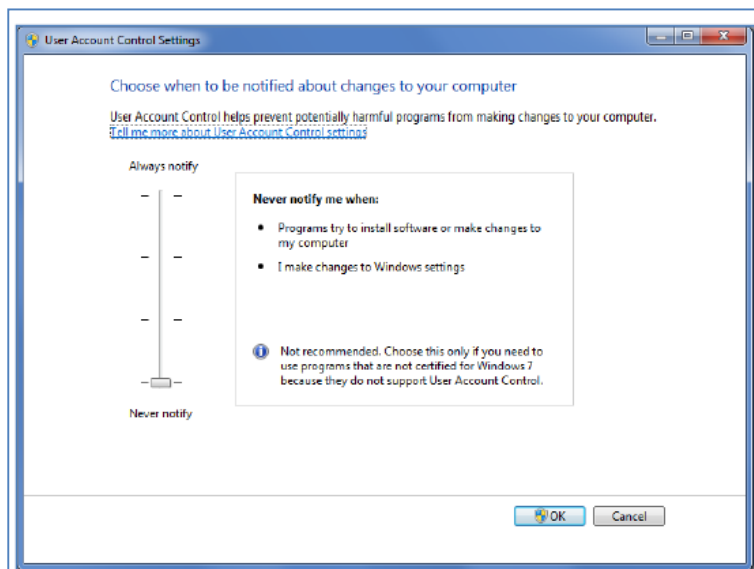
USING WINDOWS 7

If your PC is using Microsoft Windows 7, in order for us to connect into your PC, you need to have the **User Account Control (UAC)** disabled.

1. Click on **Start – Control Panel – User Accounts**.
2. Click on **Change User Account Control settings**.



3. Drag the slider down to **Never notify** and click **OK**.



4. Restart your PC for these changes to take effect. Perform this task on all PC's that are to connect to TM2 Hosted.